

In order to ensure your returned goods are dealt with quickly & efficiently you should complete all the sections of this returns form. Failure to complete the form correctly may result in delays with processing your return.

Sales order Number	
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Name	
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Address:	
Postcode:	

Contact Tel Number	
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[illegible]

** If selected **other** please give details:

Send all returns to:

Units 6-7, Link 20
Bellingham Way,
Larkfield Aylesford,
Kent, ME20 7HD

Please note: All goods (unused and in a re-sellable condition) can be sent back to us for a refund with the exception of Flue liner, (both solid fuel or gas) as these liners are manufactured and cut to your specific length. Please also note that individual kit/pack components are non-refundable. Refunds are only available when all items from the kit/pack are returned. After 14 days a restocking charge is applied at 15% and after 30 days it rises to 25%.